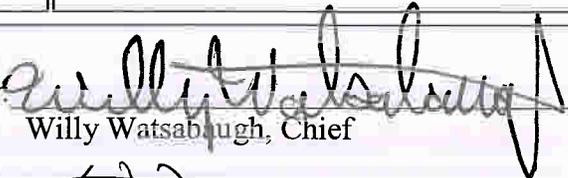




Jackson Hole Fire/EMS Operations Manual

Approved by:


Willy Watsabough, Chief

Title:

First Responder SOG

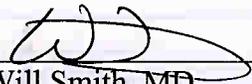
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PURPOSE

Due to staffing limitations and geographical constraints, a First Responder or particular station may be dispatched to arrive on scene prior to the ambulance to provide life-saving treatments, relay critical patient and scene information to the ambulance, and provide manpower for difficult patient extractions. In other limited circumstances, a member may be in the immediate area of an emergency call where a radio size-up or immediate patient care may be beneficial. In order to establish clearly defined roles, responsibilities, and procedures for all First Responders, the following guidelines shall be utilized.

SECTION I- DISPATCHING

1. Jackson Hole Fire/EMS may dispatch First Responders to a medical assist call when ambulance response may be significantly delayed or where additional manpower is required. Examples include, but are not limited to calls in outlying areas, or any calls where extra help or rapid assistance is deemed appropriate.
2. First Responders may be dispatched by the Duty Officer, the responding ambulance crew, or by established dispatch protocols.
3. Situations may present when individual personnel offer their assistance to the responding crew.
4. Safety for the responder, the responding crew, bystanders, and finally patients, is the foremost consideration. The following are common call types where First Responders in POVs should generally NOT be dispatched.
 - a. Automobile/ Traffic accidents, due to traffic safety and scene hazard considerations.
 - b. Any call where there is a potential for violence, i.e. domestic disputes, behavioral emergencies, criminal activities.
 - c. Fire calls, unless specifically authorized by the Duty Officer. In the majority of situations, members should respond to the station to staff apparatus.
 - d. Any calls that require the use of specialized equipment, such as HAZMAT, SAR, Swiftwater, etc.

SECTION II – FIRST RESPONDER RESPONSE

When First Responders are utilized, response will fall into one of these 3 categories:

1. **Station Response-** Personnel responding to a Station to take an apparatus to the scene. Responding apparatus must have a minimum of one Emergency Medical Responder (EMR/BEC) or higher.
2. **Individual Response-** The EMS division will maintain a list of approved EMS First Responders that may respond to the scene in a Privately Owned Vehicle (POV). These First Responders have been selected based on the geographic location of their residence or workplace and their level of EMS experience. They have been equipped with PPE and medical equipment. Responders will be dispatched by station specific page and should not self-dispatch.
3. **Offer of Response-** If a member is in the area of a call for service and can offer a benefit to the scene or provide a valuable size-up; the member must contact the responding Crew Leader or the Duty Officer and request clearance to respond. This communication must take place, via radio (preferable) or phone. A member must have a radio in order to receive authorization to 1st respond to a potentially hazardous scene. This ensures that all responders can be accounted for and to ensure that any scene safety information can be immediately conveyed.

SECTION III – ON THE SCENE

1. First and foremost is responder safety. If scene safety is ever compromised, retreat safely and wait until more resources arrive.
2. Once on scene, efficient, professional delivery of EMS is expected.
3. Rapid assessment, treatment, and communication to the inbound ambulance or Duty Officer is expected.
4. Responders may provide patient care that is within their scope of practice per established protocol(s).